

Date: 1-28-2010

RE: PO Services and PO Validation Update

Dear Valued Supplier,

As a reminder, we recently have implemented for invoicing and delivery of your Purchase Orders. Additionally, we have included Purchase Order (PO) data validation processes starting February 1, 2010 via the Tungsten network to provide our suppliers a <u>more</u> efficient invoice process. We believe this will significantly improve our processing throughput by removing the common problems that delay payment.

When you send your invoice via Tungsten, it will automatically be validated against your open POs with Exide Technologies. If the data provided in your invoice file is correct, then the invoice will be delivered already matching your referenced Purchase Order. If the data is incorrect, the invoice will be rejected by Tungsten and returned to you for editing purposes and resubmission via the Tungsten network.

## Your invoice may be rejected by Tungsten for the following reasons:

Rejection Scenario	Rejection Reason
Invoice is submitted without a PO number	Invalid PO Number
PO referenced in the invoice is not open to the supplier submitting the invoice	Invalid PO Number
PO referenced in the invoice is closed	Invalid PO Number
Missing PO Line Numbers	Invalid Items
Invoiced quantity does not match PO quantity	Quantity Exceeds Tolerance
Invoiced unit price does not match PO unit price	Unit Price Exceeds Tolerance
Your invoice does not include a tax amount and should contain tax/your invoicing items are taxable	Tax Amount Not Provided
Your invoice includes a tax amount and your invoicing items are not taxable	Order Items are Not Taxable
Your invoice does not contain the same currency as the PO	Currency Mismatch
Your invoices does not include a valid contact e-mail address	Invalid Contact E-mail Address
Ship-to address missing	Postal Code Missing
Invoice number has been used for previously accepted invoice	Duplicate Invoice
If you encounter any of these errors, please contact Tungsten Support	Lookup Not Found Mandatory Record Error File Not Parsed

Your relationship is not enabled for	Not on Buyer Positive List
Exide Technologies, please contact	
Tungsten Support	

If you feel your invoice has been rejected in error, then please email your buyer at Exide.

## **PO Validation Benefits to Suppliers**

- Reduces the time waiting for invoices to be checked against PO's by the Exide Technologies Accounts Payable Department. You will know almost immediately if there is a discrepancy!
- Reduces costs through lower exception rates

Tungsten Support is available Monday through Friday, 8 AM to 7 PM Eastern Standard Time. Tungsten Support is ticket based. You may create a support ticket from your account, under the "Support" tab or at <a href="https://www.tungsten-network.com/support">www.tungsten-network.com/support</a> if you have questions or require assistance with an invoicing issue. All tickets are responded to within 48 hours. If you have not received a response to your ticket within 48 hours or have an urgent problem, you may contact our support team at 1-877-752-0900, Option 1, with your support ticket number.

Best Regards,

Arvind Swamy
Director, Global Procurement Systems

Bruce Porter
Director, Accounts Payable & Payroll