Dear $SUPPLIER_ENTITY_NAME$, $BUYER_ENTITY_NAME$:,

This is an automated message to inform you that supplier **$SUPPLIER_ENTITY_NAME$ ($SUPPLIER_OB10_ACCOUNT_ID$)** was enrolled and is now **Ready To Transact** with the following GSK Buyer Accounts on the Tungsten Network:

$BUYER_ACCOUNT_TABLE$

Your next GSK invoice should be sent via Tungsten e-Invoice Network. Future paper invoices will be rejected.

Creating an Invoice - (Web Form users only).

- **Video Tutorial:** How to create an invoice using the Tungsten Portal
- **PO Convert – GSK will be sending your POs to the Tungsten e-Invoice Network,** watch a video tutorial **or click** here **for more information about PO Services**

Checking the status of your GSK invoice

GSK provides online updates on the progress of your electronic invoice, and this **eliminates the need for you to contact the GSK helpdesk.** Please, click here to login and check the status of your invoices.

- **Help Guide -** Checking the Status of my GSK invoice
- **Video Tutorial -** Generate a Report on Submitted Invoices

Tungsten Network Support

Tungsten Network Portal Support is ticket based: all support tickets are given a unique reference number facilitating easy tracking and ensuring you will receive a reply to your query within 48 hours.

How to reach Tungsten e-Invoice Network Technical Support?

- You can raise a support case through our Help Center
- You can call our team via phone (an open case is required).

How to contact Tungsten Network Technical Support and get assistance?

Please, click here **to view other useful Video Tutorials.**

Visit http://www.tungsten-network.com/GSK/ for more information about the initiative, as well as useful documents and links.

Best Regards,
Tungsten Network Client Services.