

# REDEFINING TUNGSTEN.

# IMPORTANT INFORMATION

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This document contains forward-looking statements that may or may not prove accurate. For example, statements regarding expected revenue growth and trading margins, market trends and our product pipeline are forward-looking statements. Phrases such as "aim", "plan", "intend", "anticipate", "well-placed", "believe", "estimate", "expect", "target", "consider" and similar expressions are generally intended to identify forward-looking statements. Forward-looking statements involve known and unknown risks, uncertainties and other important factors that could cause actual results to differ materially from what is expressed or implied by the statements. Any forward-looking statement is based on information available to Tungsten as of the date of this statement. All written or oral forward-looking statements attributable to Tungsten are qualified by this caution. Tungsten does not undertake any obligation to update or revise any forward-looking statement to reflect any change in circumstances or in Tungsten's expectations.

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# FY19 ANNUAL RESULTS

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**TONY BROMOVSKY**  
EXECUTIVE CHAIRMAN

**DAVID WILLIAMS**  
CFO & INTERIM CEO

# AGENDA

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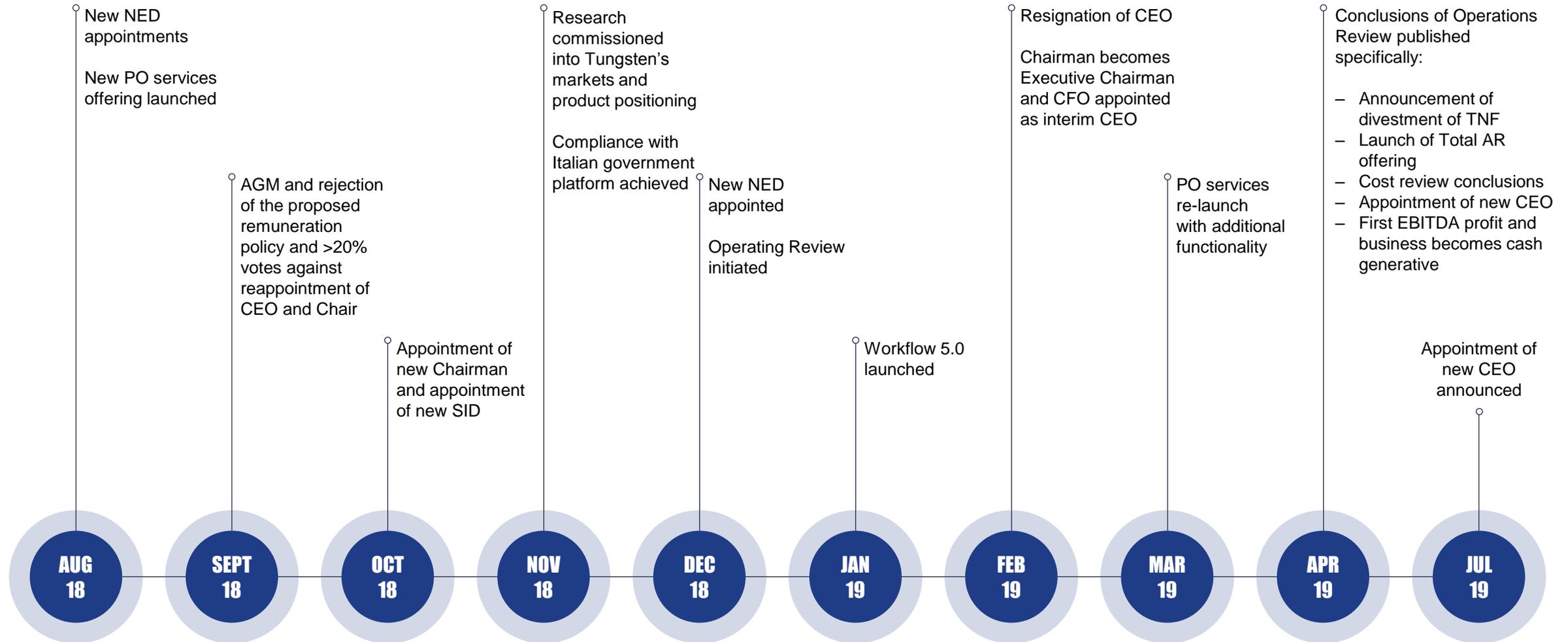
# INTRODUCTION

**TONY BROMOVSKY, EXECUTIVE CHAIRMAN**

**REDEFINING TUNGSTEN.**

# THE JOURNEY

## FY19





# FY19 FINANCIAL REVIEW

**DAVID WILLIAMS, CFO & INTERIM CEO**

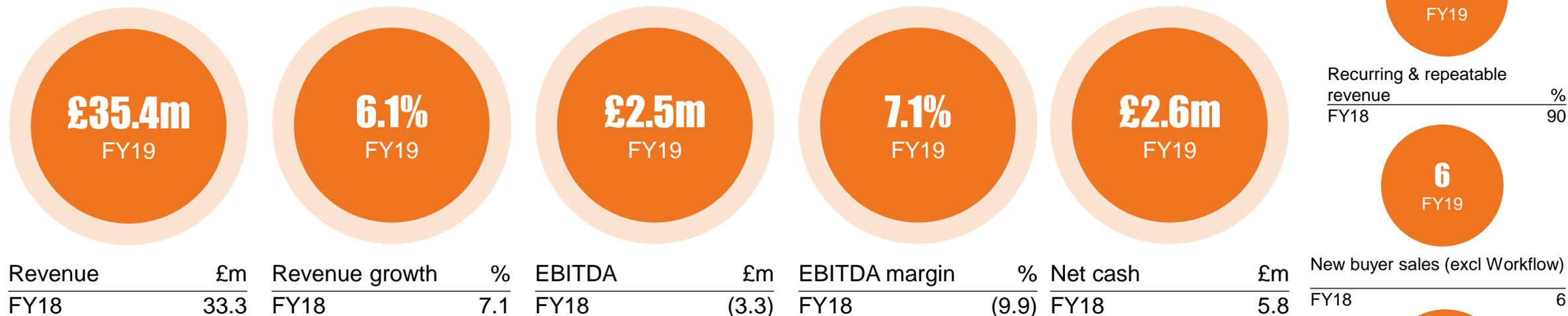
**REDEFINING TUNGSTEN.**

# AT A GLANCE

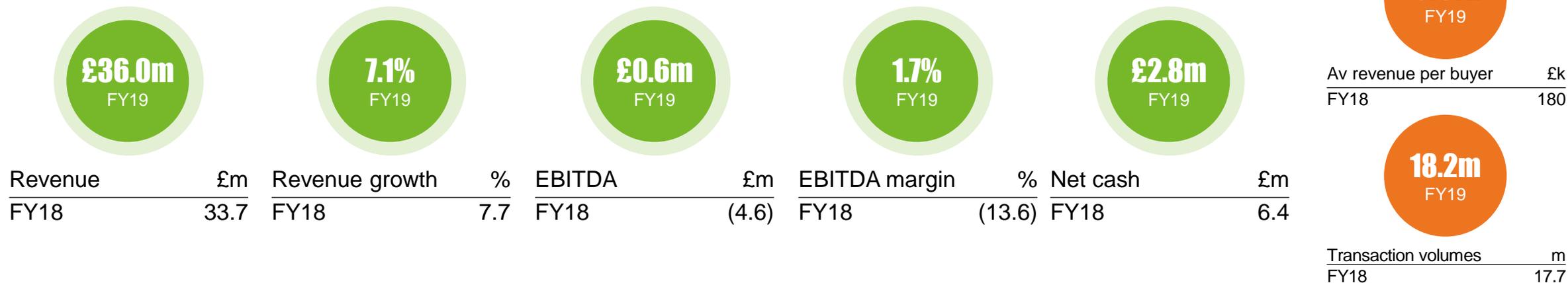
## FY19



### EXCLUDING TNF



### INCLUDING TNF



# INCOME STATEMENT

£M.



	FY19	FY18	FY19	FY18
	Excluding TNF		Including TNF	
Revenue	35.4	33.3	36.0	33.7
Cost of sales	(1.9)	(2.3)	(1.9)	(2.3)
Gross profit	33.5	31.0	34.1	31.4
<i>Gross margin</i>	94.6%	93.0%	94.7%	93.2%
Adjusted operating expenses	(31.0)	(34.3)	(33.5)	(36.0)
EBITDA	2.5	(3.3)	0.6	(4.6)
<i>EBITDA margin</i>	7%	(10%)	2%	(14%)
Other operating expenses	(5.1)	(7.2)	(5.8)	(7.5)
Operating loss	(2.6)	(10.5)	(5.2)	(12.1)
Net finance income / costs	0.1	(0.4)	(0.1)	(0.6)
Loss before taxation	(2.7)	(10.9)	(5.3)	(12.7)
Taxation	1.9	0.8	1.9	0.8
<b>Loss for the year</b>	<b>(0.6)</b>	<b>(10.1)</b>	<b>(3.4)</b>	<b>(11.9)</b>

- Revenue increase of 6.1% due to:
  - New buyers & suppliers
  - Transaction growth
  - One-off revenues
- Decrease in cost of sales – primarily reduction in trade receivables loss allowance
- First EBITDA recorded: £2.5m Excluding TNF & £0.6m Including TNF
- First EBITDA margin recorded: 7% excluding TNF
- Statutory loss for the year of £3.4m – Reduction of £8.5m from FY18

# REVENUE

£M. EXCLUDES TNF



	FY19	FY18	Change	
<b>RECURRING REVENUE</b>	19.0	17.5	+8.1%	<ul style="list-style-type: none"> <li>6 new buyer customers (exc workflow), Contributing £0.5m Compares to 6 in FY18</li> <li>750 new integrated solution suppliers contributing £0.4m Compares to £0.6m in total in FY18</li> </ul>
– BUYER AND SUPPLIER ANNUAL FEES – WORKFLOW MAINTENANCE FEES				
<b>REPEATABLE REVENUE</b>	13.5	12.6	+7.1%	<ul style="list-style-type: none"> <li>18.2m transactions processed Compares to 17.7m FY18</li> </ul>
– BUYER AND SUPPLIER TRANSACTION & ARCHIVING FEES				
<b>OTHER REVENUE</b>	2.9	3.2	-8.7%	<ul style="list-style-type: none"> <li>3 new workflow customers contributing £0.5m Compares to 2 in FY18</li> <li>Fewer major modification projects in FY19 than prior year lead to reduction</li> </ul>
– BUYER AND SUPPLIER IMPLEMENTATION, MODIFICATION AND PROFESSIONAL SERVICES FEES				

**RECURRING REVENUE IS 54% OF TUNGSTEN NETWORK REVENUE**

**RECURRING & REPEATABLE REVENUE IS 92% OF TUNGSTEN NETWORK REVENUE**

# EXPENSES

£M. EXCLUDES TNF



	FY19	FY18	Change
Sales & marketing	(5.9)	(6.3)	0.4
Service delivery	(7.8)	(7.7)	(0.1)
Technology & product	(10.0)	(9.8)	0.2
Finance, administration & central overheads	(7.3)	(10.5)	3.2
<b>Adjusted operating expenses</b>	<b>(31.0)</b>	<b>(34.3)</b>	<b>3.3</b>
Capital expenditure	(3.3)	(7.6)	4.3
<b>Total adjusted operating and capital expenditure</b>	<b>(34.3)</b>	<b>(41.9)</b>	<b>7.6</b>
Other expenses	(10.4)	(11.7)	1.3
<b>Total operating and capital expenditure</b>	<b>(44.7)</b>	<b>(53.6)</b>	<b>8.9</b>

- Adjusted operating expense reduced by 10% to £31.0m (FY18: £34.3m)
- Sales and marketing expenses reduced by £0.4m to £5.9m - reflects reductions to ineffective marketing spend in H2-FY19
- Service delivery and technology and products costs remained broadly flat
- Other overheads reduced significantly, by a total of £3.2m (30%) to £7.3m - reduced non-exec and exec remuneration, fewer senior management positions and reduced professional adviser fees
- Capex reduced by £4.3m – completion of technology transformation projects
- Other expenses down by £1.3m – FX gain of £1.8m, asset write off of £2.2m, TNF expenses of £3.2m, exceptionals reduced by £1.3m to £1.0m

# CASH & LIQUIDITY

£M



	FY19	FY18
Cash from operating activities	(0.3)	(8.0)
Cash from investing activities	(3.3)	(7.6)
Cash from financing activities	1.0	4.3
<b>Net movement in cash</b>	<b>(2.6)</b>	<b>(11.3)</b>
Exchange adjustments	-	0.2
Cash at the start of the period	6.4	17.5
<b>Cash at the end of the period</b>	<b>3.8</b>	<b>6.4</b>

	H1- FY19	H2- FY18
Cash from operating activities	(2.5)	(1.8)
Cash from investing activities	(2.0)	(1.3)
Cash from financing activities	-	1.0
<b>Net movement in cash</b>	<b>(4.5)</b>	<b>1.9</b>

- £2.6m cash outflow for the year; £3.6m excluding RCF drawdown
- Compares to £11.3m outflow in FY18
- Significant improvement in cash performance in 2nd half vs 1st half of FY19:
  - £4.5m outflow in H1
  - £1.9m inflow in H2: £0.9m excluding RCF drawing & after FX movements
  - 2nd half improvement includes benefit of seasonal collections of Workflow maintenance (£1.0m)
- Total liquidity at end of FY19 of £6.8m (including £3m undrawn on RCF)



# FY19 OPERATING REVIEW

**TONY BROMOVSKY, EXECUTIVE CHAIRMAN AND  
DAVID WILLIAMS, CHIEF FINANCIAL OFFICER & INTERIM CEO**

**REDEFINING TUNGSTEN.**

# OUTPUTS OF THE FY19 OPERATING REVIEW



## STRATEGIC

## OPERATIONAL

## ORGANISATIONAL

**LAUNCH OF TOTAL AR SOLUTION**

**PRODUCT ROAD MAP  
(CLOUD, ADJACENT OFFERINGS)**

**SALES & MARKETING RESTRUCTURE**

Increased customer numbers

Better user experience

Wider geographical footprint

Increased transaction volumes

Revenue growth

EBITDA margin growth

**E-PROCUREMENT PARTNERSHIPS**

**COMPLIANCE FOOTPRINT EXPANSION**

**RESTRUCTURED EXEC TEAM**

**CONNECTIVITY WITH OTHER PLATFORMS**

**COST REDUCTIONS**

**REMUNERATION**



### LAUNCH OF TOTAL AR SOLUTION

- New partnership with Data Interconnect to deliver enhanced service
- Significantly increases transaction volumes

### E-PROCUREMENT PARTNERSHIPS

- Additional channel to market
- Complementary offering
- Progressed discussions underway

### CONNECTIVITY WITH OTHER PLATFORMS

- Interconnection & interoperation
- Supports global compliance expansion
- Supports Total AR & Total AP solutions



### PRODUCT ROAD MAP

- Focusing on enhanced offering and customer experience
  - Cloud migration
  - Total AP through IDC enhancements
  - New PO services launch

### COMPLIANCE FOOTPRINT EXPANSION

- Ever changing regulatory landscapes
- Investment in Italian compliance for future global roll out
- 5 additional country compliance programme

### COST EFFICIENCIES

- London HQ
- Professional advisor fees
- Marketing refocus



### RESTRUCTURED SALES

- Chief Revenue Officer appointment
- Redefinition of the value proposition
- Rebuilding the pipeline
- New AR sales team

### RESTRUCTURED EXEC TEAM

- Increased accountability and functionality
- Aligned with business objectives

### REMUNERATION

- Alignment with customer and shareholder value
- Benchmarking and external advice
- Performance metrics



# **MOVING FORWARD — FY20 AND BEYOND**

**TONY BROMOVSKY, EXECUTIVE CHAIRMAN AND  
DAVID WILLIAMS, CHIEF FINANCIAL OFFICER & INTERIM CEO**

**REDEFINING TUNGSTEN.**



- E-procurement
- Interoperating & interconnection
- New countries
- Post TNF trade finance
- Other ecosystem participants

- New total AR sales
- Total AP, including invoice data capture, to new & current buyers
- Purchase Order services
- Workflow 5.0

- Continued focus on cost efficiency
- Increased automation of processes
- Divestment of TNF
- Continued investment in product



# SUMMARY

**TONY BROMOVSKY, EXECUTIVE CHAIRMAN**

**REDEFINING TUNGSTEN.**



**REDEFINING TUNGSTEN**

**FOCUS ON GENERATING GLOBAL SCALE  
AND MAXIMISING PROFITABILITY**

**CLEAR AND COMPELLING  
PRODUCT PROPOSITION**

**EXCELLENT REVENUE VISIBILITY (92%)**



# Q&A

**REDEFINING TUNGSTEN.**

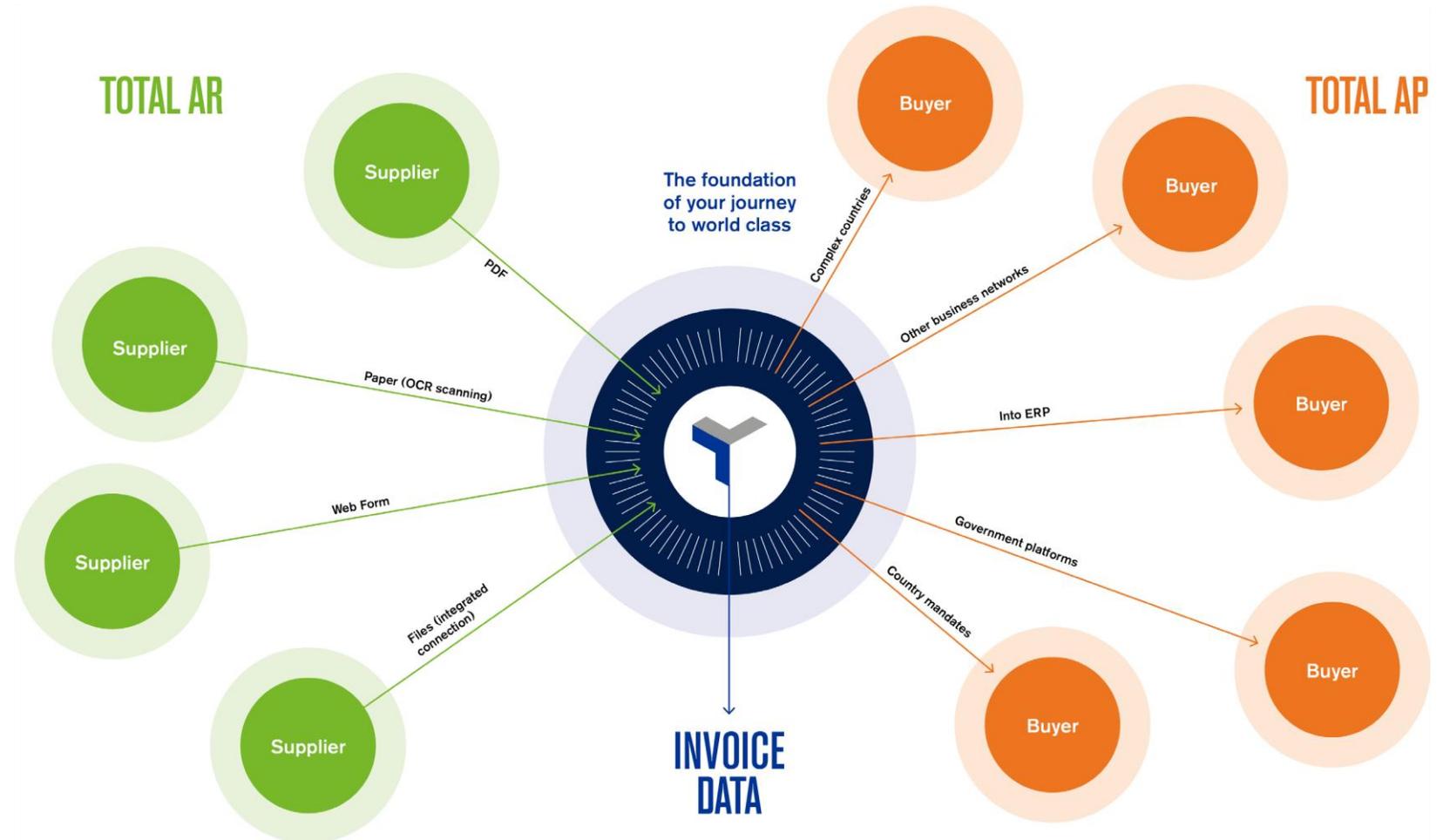
# APPENDICES

# WHAT WE DO

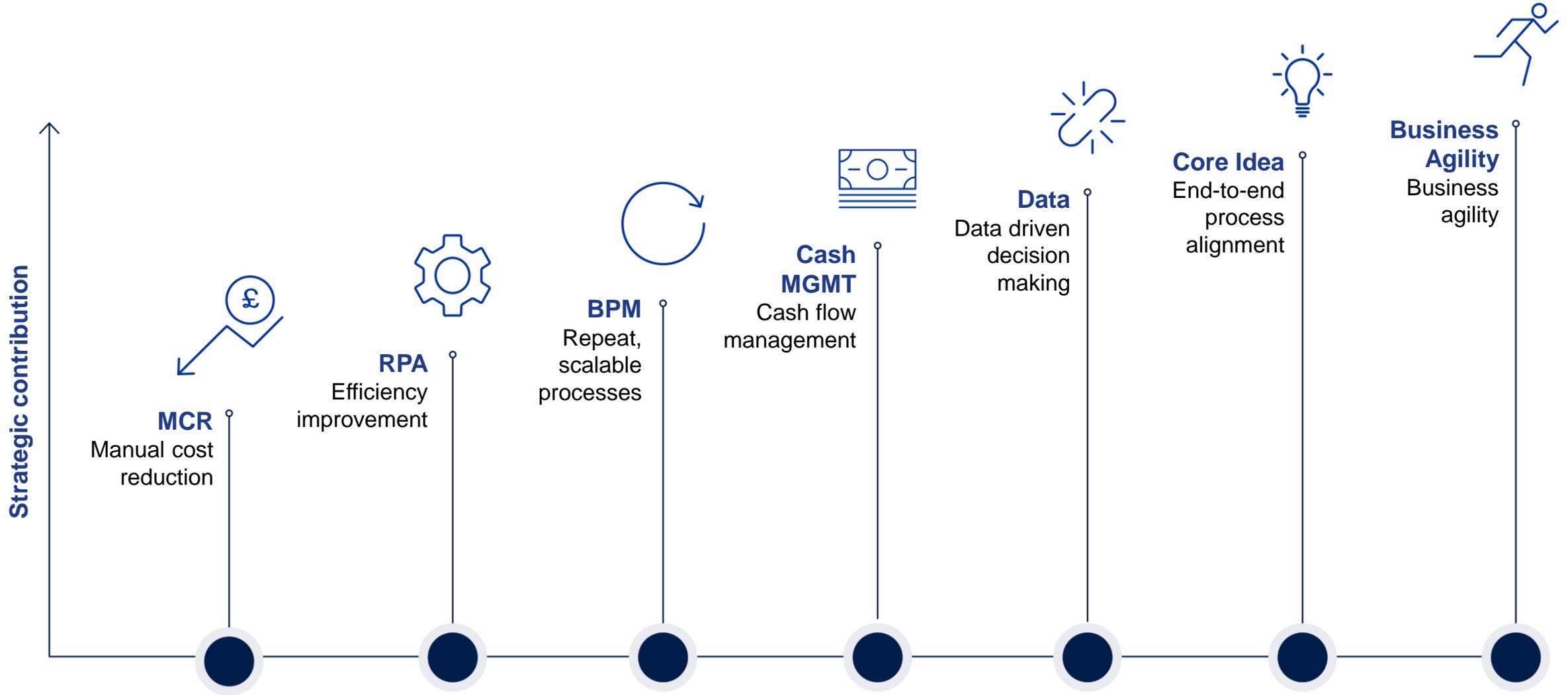
## CRADLE TO GRAVE E-INVOICING SERVICE



Our customers increasingly want all of their invoicing in one place. By building connectivity to other select platforms, including government portals, we can capture 100% of the flow of invoices



# THE VALUE WE PROVIDE



# BALANCE SHEET



	FY19	FY18
Goodwill	102.1	101.9
Intangible assets	18.7	21.5
Other non-current assets	2.7	3.1
<b>Total non-current assets</b>	<b>123.5</b>	<b>126.5</b>
Trade & other receivables	7.5	8.2
Cash & cash equivalents	3.8	6.4
<b>Total current assets</b>	<b>11.3</b>	<b>14.6</b>
<b>Total assets</b>	<b>134.8</b>	<b>141.1</b>
<b>Total non-current liabilities</b>	<b>3.4</b>	<b>3.8</b>
Trade & other payables	7.1	8.6
Provisions	0.2	0.8
Borrowings	1.0	-
Contract liabilities	6.8	6.5
<b>Total current liabilities</b>	<b>15.1</b>	<b>15.9</b>
<b>Total liabilities</b>	<b>18.5</b>	<b>19.7</b>
Total equity	116.3	121.4
<b>Total equity &amp; liabilities</b>	<b>134.8</b>	<b>141.1</b>

- Non-current assets reduced as a result of lower capitalised software development in fy19
- £0.8m Reduction in trade receivables, primary cause of reduction in trade & other receivables
- Trade & other payables reduction of £1.5m Due to cessation of major capital projects and settlement of payables
- £1.0m drawings under HSBC RCF
- Equity reduction of £5.1m:
  - £3.3m Statutory loss
  - £1.9m Currency translation; less
  - (£0.1m) Share based payments

# ALTERNATIVE PERFORMANCE MEASURES – EBITDA AND RESULTS EXCLUDING TNF

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The Group uses certain measures to assess the financial performance of its business. These measures are alternative performance measures because they exclude amounts that are included in, or include amounts that are excluded from, the most directly comparable measure calculated and presented in accordance with IFRS, or are calculated using financial measures that are not calculated in accordance with IFRS.

The Group uses alternative performance measures of EBITDA and group results excluding TNF.



EBITDA is defined as loss before finance income and costs, taxation, depreciation, amortisation, loss on disposal of assets, foreign exchange gains and losses, share based payment expense and exceptional items. The most directly comparable IFRS measure to segment EBITDA is operating loss for the period. Management utilises EBITDA to monitor performance as it illustrates the underlying performance of the business by excluding items management consider to be not reflective of the underlying trading operations of the Group or adding items which are reflective of the overall trading operations, as applicable. The Group believes that this measure and similarly titled measures are used widely by certain investors, securities analysts and other interested parties as supplemental measures of performance and liquidity.

Group results excluding TNF presents the results of the group in FY19 and the comparative period excluding the results of TNF. Such measures include revenue, EBITDA, EBITDA margin and operating loss. Management utilises this measure to understand the performance of the ongoing business as if the divestment had already occurred.

The above measures may not be comparable to other similarly titled measures used by other companies and have limitations as analytical tools and should not be considered in isolation or as a substitute for analysis of the Group's operating results as reported under IFRS. The Group does not regard these Alternative Performance Measures as a substitute for, or superior to, the equivalent measures calculated and presented in accordance with IFRS.